



Enabling Public Service Innovation in the 21st Century

E-GOVERNMENT in ASIA

Compiled & Edited by

James SL Yong

E Government In Asia Enabling Public Service Innovation In The 21st Century

EW Minium



E Government In Asia Enabling Public Service Innovation In The 21st Century:

E-government in Asia James S. L. Yong, 2003 Government as an institution impacts more lives than almost any other in the history of mankind The fast growing area of e government includes within its scope national level visioning and strategic planning infrastructure development management of technology process redesign electronic services delivery and change management In short e government is potentially the largest organisational transformation project of many economies In this study e Government in Asia the reader is taken on a fascinating journey across nine economies Brunei China Hong Kong India South Korea Malaysia Singapore Taiwan and Thailand to understand how each government administration has chosen to pursue their e government initiatives The material is based on extensive research and interviews with government leaders and practitioners Many of the chapters have been co authored with professionals with years of experience in making e government happen This book will appeal to a wide audience Firstly it is invaluable for public sector executives who need a convenient source of information on what other governments are doing in terms of their e Government initiatives Secondly it is useful for executives of private enterprises who frequently liaise with government agencies to supply products or services Thirdly it contains excellent examples of how technology management is handled at national levels which will interest academics and students in this field

Emerging Issues and Prospects in African E-Government Sodhi, Inderjeet Singh, 2014-07-31 Efforts have been made toward the application of electronic government in the developing world yet questions of how to best implement governance systems and address concerns from officials and citizens alike remain to be answered Emerging Issues and Prospects in African E Government explores relevant practices trends and potential challenges facing fledgling governments in the digital era This book focuses on the establishment and maintenance of e government in various African countries providing critical insights for government bodies policymakers administrators and public sector researchers working in local state and national governments around the world

Trends, Prospects, and Challenges in Asian E-Governance Sodhi, Inderjeet Singh, 2015-10-31 Asian countries possess some of the fastest growing economies in the modern world To maintain this tremendous growth while also sustaining demographic population health and quality of life standards leaders must take careful stock of past accomplishments and their plans for the future Trends Prospects and Challenges in Asian E Governance addresses some of the ongoing struggles of fast developing nations such as China India and Indonesia within the context of electronic government illustrating how digital tools can assist developing nations in maintaining their prospects for future growth and expansion Employing real world case studies as well as ongoing research on the growing potential of these Eastern nations this book serves as a useful reference for government officials policymakers and students of public policy in Asia and Oceania

Creative Urban Regions: Harnessing Urban Technologies to Support Knowledge City Initiatives Yigitcanlar, Tan, Velibeyoglu, Koray, Baum, Scott, 2008-02-28 Explores the utilization of urban technology to support knowledge city initiatives providing fundamental techniques and processes for the successful

integration of information technologies and urban production Presents research on a multitude of cutting edge urban information communication technology issues **Applied Technology Integration in Governmental Organizations:**

New E-Government Research Weerakkody, Vishanth,2010-11-30 This book provides organizational and managerial directions to support the greater use and management of electronic or digital government technologies in organizations while epitomizing the current e government research available Provided by publisher **E-government in Asia** James S. L. Yong,2005 In this revised edition e Government in Asia the reader is taken on a fascinating journey across 10 economies Brunei China Hong Kong India Japan South Korea Malaysia Singapore Taiwan and Thailand to understand how each government administration has chosen to pursue their e Government initiatives The material is based on extensive research and interviews with government leaders and practitioners Many of the chapters have been co authored with professionals with years of experience in making e Government work back of book **Postal Services in the Digital Age** M. Finger,B. Bukovc,M. Burhan,2014-06-11 In recent years the postal sector has undergone radical changes which have primarily been driven by operational and technological developments Not only has the advent of Information and Communication Technology ICT added competition to the market but it has also provided ample opportunity for the broadening and improvement of services and product range _x000D_ This book deals with the challenges faced by the postal sector in the digital age and with the vast opportunities that technological advancements offer postal operators with regard to developing new business solutions and services tailored to the needs of their customers It provides an analysis of these opportunities and identifies the ways in which postal operators might benefit from the digital age and new market requirements The book is divided into three main parts various digital dimensions e commerce challenges and opportunities for partnership with governments A final chapter discusses the developments described in the book and the views and ideas of the authors _x000D_ The book will be of interest to all those responsible for developing and running postal services as well as to anyone affected by the changes which have already taken place or the possibilities opening up for new and improved services

International Business: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources,2016-03-17 Business transactions and partnerships across borders have become easier than ever due to globalization and global digital connectivity As part of this shift in the business sphere managers executives and strategists across industries must acclimate themselves with the challenges and opportunities for conducting business globally International Business Concepts Methodologies Tools and Applications presents the latest research innovations focusing on cross cultural communications and training international relations multinational enterprises outsourcing international business strategies and competitive advantage in the global marketplace This publication is an exhaustive multi volume work essential to academic and corporate libraries who serve researchers scholars business executives and professionals and graduate level business students **Handbook of Asian Criminology** Jianhong Liu,Bill Hebenton,Susyan Jou,2012-12-09

The Handbook of Asian Criminology aims to be a key reference for international scholars with an interest in the broad theme of international criminology in general and the Asian region in particular. Contextualization is a key theme in this book. The role of context is often underemphasized in international criminology so the Handbook of Asian Criminology's premise that crime and the responses to it are best understood as deeply embedded in the cultural specificity of the environment which produces them will play a key role throughout the work. Attention will be given to country and region specific attitudes towards crime and punishment.

Public Administration in Transition Demetrios Argyriades, O. P. Dwivedi, Joseph G. Jabbar, 2007. Global developments over the past half century have transformed public administration and brought it to maturity as an autonomous discipline at the intersection of many important fields of study. The trends and challenges which confront this discipline are analyzed in this festschrift which honors Gerald E. Caiden and his numerous inputs to the field since his graduation in 1957. During five decades of research and teaching, Dr. Caiden's professional life has spread across four continents, contributing greatly to the development of scholars and professional practitioners throughout the world. Their advancement of our knowledge of the public sphere worldwide and support of enhanced practices combined with Caiden's scholarship continue to define vital aspects of contemporary public administration and its future prospects both locally and globally. The administrative state which peaked in the 1950s and 1960s gave way to neoliberalism and the new public management during the 1980s and 1990s. Already this is changing as new ideas and visions surface on the horizon. Likewise, priorities shifted as this volume shows. Concerns with central planning with control, command and direction gave way to greater emphasis on decentralization, de-bureaucratization and human resources development but also lately ethics and anti-corruption strategies. Due process, rule of law, defense against arbitrariness and protection and promotion of human and citizens' rights have also re-emerged as fields of growing concern precisely on account of government's visible deficit in these regards. We are constantly on the move but whether our direction will lead to the garrison state or to a democratic facilitative state as one contributor argues remains a central issue which calls for exploration and debate. In paying Gerald Caiden the tribute he so richly deserves, this festschrift put together by scholars from around the world traces and accounts for developments and brings us up to date. It is a fifty-year perspective on a field in rapid change, a rich and varied compendium which represents a valuable addition to the literature on public administration, a necessary tool for training and research as well as a useful companion for students and practitioners of public service globally.

Asian Review of Public Administration, 2002.

Transforming Government and Empowering Communities Nagy Hanna, 2008. Foreword. Acknowledgments. Acronyms and abbreviations. Introduction. E-development as a holistic vision. The eSri Lanka program. Learning from eSri Lanka. Developing e-leadership institutions. An institutional innovation in e-leadership: the ICT Agency of Sri Lanka. The institutional model. Evolution of the authorizing environment and governance model. Mandate. Paths to sustainability. Core competencies. Partnerships. A learning organization. Role of aid agencies. Lessons and conclusions. Annex 2.1. The ICT agency.

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 Lanka and comparators Bibliography About the author *Kekal abadi* ,2004 Journal of Public Policy ,2005 The
Search for Deliberative Democracy in China Ethan J. Leib,Baogang He,2010-04-15 This book investigates whether the theory
 of deliberative democracy developed in the West to focus democratic theory on the legitimization that deliberation can afford
 has any application to Chinese processes of democratization It discovers pockets of theory especially useful to guide Chinese
 practices and pockets of Chinese practice that can in turn educate the West on possibilities for innovative uses of deliberative
 democratic theory *China's Information Revolution* Christine Zhen-Wei Qiang,2007 Since 1997 China has devoted
 considerable resources to ICT development It now has the world s largest telecommunications market and its IT industry has
 been an engine of economic growth growing two to three times faster than GDP E government has achieved significant
 results and the private sector uses ICT The 10 year mark is thus a good time to update the policy to reflect the changing

needs of China's evolving economy so that it can meet the challenges of industrialisation urbanisation upgraded consumption and social mobility This publication is the result of an 18 month study by a World Bank team that draws on background papers by Chinese researchers local case studies and experience from other countries *Citizen Access to E-government Services* South Africa. Centre for Public Service Innovation, 2003 **Politička nauka**, 2008 *12th Congress of Southeast Asian Librarians (CONSAL XII), "Information Resources Empowerment: Enhancing Knowledge Heritage"*, 2003
Proceedings Boon Chye Lee, Charles Harvie, 2000

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